REMARKS

The Examiner notes that the Kraft and Zack cited references fail to teach "why/what errors caused incomplete tasks." By this, it is understood to indicate that neither of the two cited references give any suggestion of why one would determine on a server why a task provided to a client was not completed. Doney is cited to overcome this deficiency. But Doney has nothing to do with operating on tasks assigned by a server. Nor does Doney constitute a server. Instead, Doney teaches a system with a self-diagnosis of deficiencies. He provides no teaching of a server determining why a task was not completed on a client. Nor does he provide any way that the server could have implemented such a function.
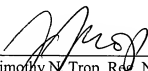
It is suggested that one could combine Zack and Doney "in order to improve efficiencies for task management system." But, clearly, any combination of Zack and Doney would simply suggest doing self-diagnosis on the client, not enabling the server to figure out that the task was not completed or why the task was not completed. There is no suggestion from Zack that the efficiency of the system would be improved, as proposed by the Examiner, by enabling the server to make the determination. The citation of Doney for this proposition makes no sense because all Doney says is do self-diagnosis on the client. The suggestion that saving system resources by shifting/balancing resources between tasks, asserted to be taught by Zack, does not tell you any reason to cause the server to make the determination that a task was not completed or to make the determination of why the task was not completed. System resources are not saved by shifting tasks to or from a server or client in the system.

Moreover, any combination of these references still does not teach how to enable this to be done at the server. All they teach in total is not doing it at the server and doing it at the client. How the remote server could determine why the task was not completed at the client is not taught by any of these references and, therefore, there is an essential missing element in the obviousness determination.

Therefore, reconsideration would be appropriate.

Respectfully submitted,

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